Opting-in to Alliance Coal Direct means no copays or coinsurance (except for emergency room services) and no deductibles to collect from your patients covered by the Alliance Coal Health Plan. Our members are more likely to choose Alliance Coal Direct doctors and providers (formerly known as In-Network Plus) because they have no out-of-pocket expenses for physician services.

If you do not opt-in to Alliance Coal Direct, our members may still choose you, but the benefit generally will be 80% of Allowable Charges after a deductible. Don’t risk losing an Alliance Coal patient; sign up today!

As an Alliance Coal Direct provider, you can expect:

- **Prompt 100% payment** of eligible expenses from the Alliance Coal Health Plan, based on the payment rates below
- **Reduced administrative costs** associated with billing patients and subsequent collections — there are NO copays, coinsurance, or deductibles to collect from Alliance Coal members!
- **Provider Services department** dedicated solely to the Alliance Health Plan, to ensure efficient resolution of your preauthorization requests, billing inquiries, contract questions, and any other issues
- Inclusion in our Alliance Coal Direct online directory

Opt-in is fast and easy!

Request an opt-in packet today by emailing us at **AllianceDirect@alccm.com**. For more information about opting in, see the back of this flier. If you have questions, call our Provider Services at **855.979.5194**.

### Alliance Coal Direct Payment Rates as of 1/1/18

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage of Prevailing Medicare Fee Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Primary Care and Specialists</strong></td>
<td></td>
</tr>
<tr>
<td>• Evaluation and Management Codes</td>
<td>120%</td>
</tr>
<tr>
<td>• All Other Codes</td>
<td>140%</td>
</tr>
<tr>
<td><strong>Durable Medical Equipment (DME)</strong></td>
<td>105%</td>
</tr>
<tr>
<td><strong>Speech, Occupational, and Physical Therapy</strong></td>
<td>100%</td>
</tr>
</tbody>
</table>

For more information about the Opt-In program, see the back of this flier.

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**Facts about Alliance Coal**

- 11,000 employees and dependents
- Publicly traded company
- Located in 6 states: IL, IN, KY, MD, OK, and WV
- Largest coal producer in the Illinois Basin and second largest in the eastern U.S.
- $1.8 billion revenue and $339 million net income in 2016

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**Alliance Coal Direct**

Get more Alliance Coal patients!
Steps for becoming an Alliance Coal Direct provider:

1. Complete, sign, and return the Provider Enrollment Form and return required documentation.
   - These documents request general information needed for billing purposes (e.g., Tax Identification Numbers, names of all members of your practice, etc.).
   - The documents also request you to certify that your medical license is active and current, and you are in good standing with the appropriate organizations.

2. Review, sign, and return the Plan/Provider Agreement for Healthcare Services.
   - After reviewing your enrollment documentation, the Plan will send you an Agreement for signature.
   - The Agreement includes the procedure payment rates for your medical specialty.
   - If you would like to know a specific dollar reimbursement amount for your frequently billed procedure codes, please call us.

3. Submit claims.
   Once you are accepted as an Alliance Coal Direct provider, the Plan will send you information on where to submit claims for payment and how to contact us with questions or issues.

Next steps after you’re accepted:
- Complete and return the Provider Roster with your information to be included in the Plan’s online directory. Find the directory at https://directory.CoalBenefits.com.
- Review the Alliance Coal Health Plan’s policies and procedures, such as preauthorization and utilization review. Learn more at www.CoalBenefits.com/providerinfo.

What documents are required?
Complete and return:
- Enrollment Form
- Agreement for Healthcare Services
- W-9
- Provider Roster (Excel document with required fields attached via email)
- Provider Attestation

Request an opt-in packet with the required forms by emailing us at AllianceDirect@alccm.com.