

Alliance Coal, LLC and Affiliates Profit Sharing and Savings ("Plan")

INTERNET**You can access your account online at www.nesteggu.com/arlp**

Once we have received your first payroll, you may login for the first time:

- Select "My Account" from the top of the page
- Your User ID is your Social Security Number
- Your Password is the last 4 digits of your SSN
- Select "Participant" from the dropdown box on the log in screen
- A one-Time PIN will be sent to your mobile phone or email
- Answer three security questions
- Change your User ID and Password
- Verify or enter a mobile phone (preferred) and/or email address

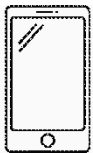
One-time PIN (OTP)

- "Remember this device" will allow you to skip the OTP process for 90 days from the same device
- The OTP generated each time is valid for 5 minutes
- You will have the ability to select your preferred method of receiving the OTP. If there are no delivery methods listed or your preferred method is no longer valid, you will need to contact NestEgg U.

APP**You can use the NestEgg U App to access your account**

Download the NestEgg U App

- Use your current User ID and Password
- Fingerprint and Face ID can be set up for access

PHONE**You can access live help for your account at 866-412-9026**

Live help from NestEgg U is available M-F 7 a.m. to 6 p.m. Central Time

- Resetting User ID's and Passwords or you did not receive the PIN to access your account
- General account information and most account transactions
- NestEgg U cannot provide specific investment advice

You can use the Automated Voice Response at 877-410-9984

NestEgg U Automated Voice Response is available 24/7

- You will be prompted to enter an "Extension for your plan provider" - 1111
 - You will then be prompted to enter your Social Security Number.
 - You will enter your four-digit Personal Identification Number (PIN)
- First time access - your PIN is the last 4 digits of your SSN

EMAIL**You can email NestEgg U at support@nesteggu.com**

Changing your User ID and Password is an important component for your account security. Please access your account after you are eligible to participate in the Plan.